

Configuration and administrative guide

HOSTED BRANDED SMS GATEWAY SERVICE

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Introduction to our service

Welcome to the first hosting service dedicated exclusively to SMS service on the Internet. We have gone through tremendous length to bring you the best hosting service on the Internet so that you do not have to spend a lot of time on research and development leave alone the expense involved

Due to the high cost of developing an SMS gateway and the numerous protocols that are involved it has been difficult for small business owners and website owners to install an SMS gateway on their website

That is until now....

The plug in /hosted gateway solution enables you to setup an SMS gateway on your website in minutes complete with your look and feel of the rest of your site by extending your colors logos banners links etc seamlessly. You only have to register your account login using your username and password and within minutes you can have a fully functional SMS gateway

Your gateway comes with the following features

- Web SMS service complete with write SMS, inbox, outbox, sent folder, address book, Web2U, single or group sending text binary and Flash
- HTTP origination (Sending via simple URL)
- SMPP origination (Sending via SMPP protocol)
- Tools for software developers
- Desktop SMS client software

Lets get started

If you are not a registered user yet you need to register
Follow the registration and activation instructions

If you are already registered you need to login
Go to our website

Login using your user ID and password

Once to have logged into your account click on Plug-in

You are now in the plug in section of your control panel

The four main sections in your control panel are

- Configure (to configure and setup your gateway and services)
- Administer (To administer users that are signed up)
- Help (Help with configuring)
- Pay for service (To pay for services)

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Configuration of your hosted gateway

The configuration of your gateway is template based. Knowledge of HTML is not necessary. You can configure your entire gateway from the control panel. The configuration is done in nine sections contained in the configuration section of your control panel

To get to the configuration sections follow these simple steps

Go to our login page

LOGIN using your registered user ID and password

After successful login select plug-in from the top of the welcome page

In the Plug-in home section select configure from the left panel

The configure section consists of nine sections

Global Variables

This section contains variables that will be used globally across all the pages of your gateway such as

1 Global page background color

This is the Background color of your page. If you have a particular Hex code that you want to set, enter it here or click on the link below the field and open a popup color palette and select it. The hex code of the color you select will automatically be loaded for you. **If you plan on having a background image ignore this field and scroll down the page and upload the image**

2 Global Website name

This is the name of the website that will be displayed across all your pages of your gateway. This entry should be made as a name example: mysite.com

3 Webmasters Email

This is the email of the site webmaster. All emails sent from your gateway will appear to originate from this email address, eg: webmaster@mysite.com

4 Upload global Background image

You can upload a background image that will appear on the background of all your pages on your gateway. You can upload a custom image from your local hard drive or you can choose an image from our system background image library. Simply upload the system background image by clicking on update next to the image that you select

5 Upload Global logo image

You can upload a logo image. Dimensions: 800 width X 96 Height Maximum

6 Global logo image alignment

Choose from left, right or center alignment for your logo image

7 Home Page Link

This is the Link to the main index page on your website. Enter the complete URL of your homepage here example <http://www.mysite.com>

8 Contact Page link

This is the URL of your contact page on your website that users can click on to send you a message via a contact form Enter the complete URL of your contact page here example <http://www.mysite.com/contactpage.html>

9 Copyright notice

This is the copyright notice that appears on the bottom of the pages on your gateway example "copyright 2004 mysite.com"

Page specific variables

This section goes through a list of pages on your gateway on each of the pages you can load a custom banner and link it to any page on the Internet

Content Background Color of your pages

This is the middle portion of your pages that contain the content you can enter a custom hex code or select a color from the popup color palette If you plan on using a image as a background you can ignore this field and upload the image in the next field

Content background image for your pages

If you choose to upload a image you can browse and select it from your local drive or click on the image library link and select it from our system image library

Login page greeting, banner and banner link

The login page of your gateway is the page that your users will enter their userID and password to login to your account you can greet them

Test coverage page fixed SMS message

This is where you can enter a fixed greeting that will be sent as an SMS when someone uses your test SMS coverage page a default greeting has been used and can be changed to anything you wish however it cannot exceed 160 characters eg Thank you for using mysite.com for more information please visit our website www.mysite.com

Login page greeting and banner and banner link

Your Login page greeting is one of two greetings on your website that are HTML capable You can cut and paste HTML without line breaks

eg Welcome to mysite.com login Web SMS login page Please login using your registered user ID and password .New users please register

Welcome page greeting, banner and banner link

Your welcome page greeting is one of two greetings on your website that are HTML capable You can cut and paste HTML without line breaks or simply type the text that you want displayed

eg Welcome to mysite.com Web SMS Please proceed with one of the options above

Note

You can add the latest news or even text advertising messages with links custom colored fonts numbered or bullet lists etc in the two HTML friendly fields for your message on the login and welcome page

[Web SMS Section write sms page banner and banner link SMS advertising tag and SMS maximum length](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window of the visitors browser

You can also add an advertising tag that will automatically be appended to the end of each out going SMS and set the maximum SMS length in the very next field
Eg (SMS from www.mysite.com) or (Free SMS at www.mysite.com)

Note

The maximum length of any SMS sent is 160 characters when adding an SMS tag you need to count the characters including spaces and special characters that you set as the SMS tag and reduce it from the 160 allowable characters Let us take the example of the first tag (SMS from www.mysite.com) This advertising message contains 25 characters therefore the maximum SMS length would be $160-25=135$ This is what you would have to set in the next field. This means that the message text box in the write SMS section of your gateway will only allow the user sending the SMS to type 135 characters to make the remainder available to append your advertising line at the end of the SMS

[Web SMS Section address book page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[Web SMS Section address book edit page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[Web SMS Section inbox page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[Web SMS Section sent items page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[Web SMS Section Web2u page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[HTTP page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on the image will open in a separate window

[SMPP page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on their image will open in a separate window

[Tools and clients page banner and banner link](#)

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on their image will open in a separate window

VAS page banner and banner link

In this page you can load a banner along with a link to any page on the Internet. This page that opens when clicking on their image will open in a separate window

Important all images must be loaded according to the sizes given in pixels. Images that are not loaded will show up in the browser as X missing images. You can upload the same image on all the spots or different ones the choice is yours

Top control buttons

1 Selecting top control buttons from image library

This section allows you to select the top control button set from our system image library. We have supplied color sets that can be applied by selecting the set and by clicking on the update button below the set you select

2 Uploading your own custom top control button

Scroll to the bottom of the page and browse your local hard drive and select the button you want to upload and click on update

Web sms left panel navigation buttons

1 Selecting left panel navigation button from image library

This section allows you to select the Web SMS left panel navigation button set from our system image library. We have supplied color sets that can be applied by selecting the set and by clicking on the update button besides the set you select or scroll to the bottom of the page and browse your local hard drive and select the button you want to upload and click on update

Page labels

This section allows you to select the page labels set from our system image library. We have supplied color sets that can be applied by selecting the set and by clicking on the update button below the set you select or scroll to the bottom of the page and browse your local hard drive and select the label images you want to upload and click on update

Background image library

This section allows you to select the Background image from our system image library. We have supplied color sets that can be applied by selecting the set and by clicking on the update button besides the background image you select or scroll to the bottom of the page and browse your local hard drive and select the label images you want to upload and click on update

Links to your services

This section is where you get your readymade links to your login, registration test, and lost password page. We have supplied an assortment of links and the HTML of a login form that you can put up on your website for your users to login. All you need to do is cut out the links and paste them on your website. You can link to your services using both an IP number of our SMSC or by creating a sub domain on your site example sms.mysite.com

Links using an IP number: In this case you do not have to do anything but cut and paste the links given and they will work right away

Links using a sub domain: In this case you need to first request your hosting company to create a sub domain on your website and set the IP number 66.179.181.59 in the "A Record" for that sub domain which basically means that that sub-domain is hosted on our server and when anyone types that sub domain name in their browser the request will terminate on your gateway located on our server. After the sub domain has been created and it resolves to the above given IP# (66.179.181.59) visit this page and scroll to the bottom and set the subdomain name ie sms.mysite.com in the DNS field below and update it. After you have updated it successfully return to this page and go to the links page when using a sub domain and the links will be displayed with your sub domain name

View list of saved variables

This section displays all your gateway variables and allows you to edit or delete any saved variables. If after updating a variable it does not appear in this list means that the variable did not update successfully

Set Payment gateway

This is the section where you set the link to your payment gateway or ours enabling your visitors to pay for services

Administration of your users

This section lists all the users that have registered on your gateway using your registration form. This list can be sorted/indexed in different ways. You have control of certain fields like

- 1 Number of message credits to allocate your user
- 2 Block or unblock the users account
- 3 Setting the expiry date on that account

Click on edit next to the user whose records you want to edit and carry out the changes with upload

Administration of your users

Sending E-Mails

This section allows you to send mails to all your users There are basically two types of mails that you can send

1. Account summary update that allows you to append an HTML message below a fixed template The top portion of the out going mail is fixed and contains the account summary
 2. Newsletter mails allow you to send your own personalized mails and only your logo and a a message telling the receiver of the email that they are receiving the mail because they are a registered user of your gateway
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To get to the email section click on administer and from the bottom of the Account summary list choose

Configure email to save the html of the message you send

Send Email to test or send mails

In test mode the email is sent to the registered gateway administrator at the registered email address

Note

You cannot abort the mail process when it begins and it is a good habit to first test the mail before you send it out to the users